

### Welcome to MixMyRide!

Mixing public transport, carpooling and active mobility to reduce solo car use

Scuola universitaria professionale della Svizzera italiana

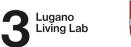
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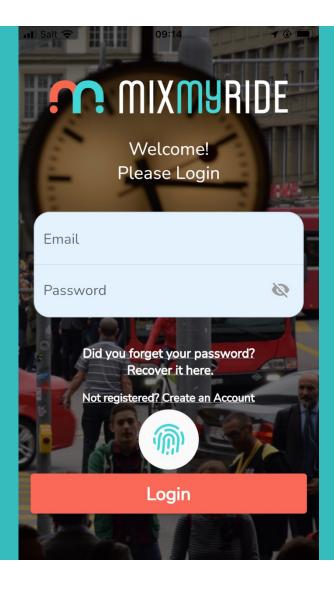






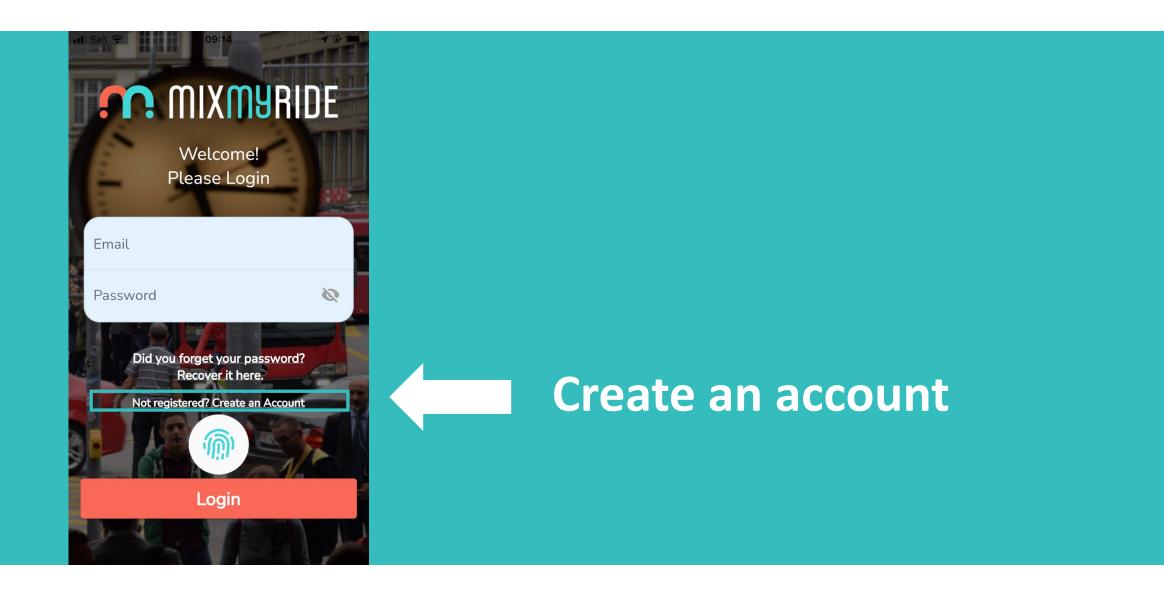






### First time accessing the app?





Registration

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### **MIXMYRIDE**

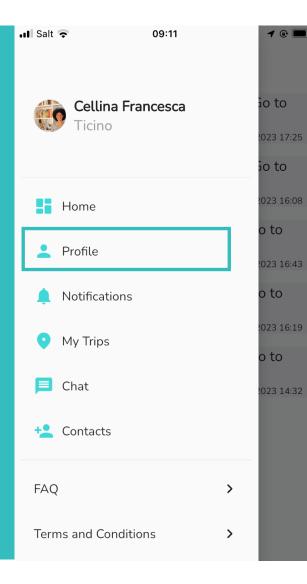
Create your account.

Register	
I authorize the processing of my personal data (email), for the purpose of sending newsletters from MixMyRide **	
I accept the general conditions and authorize the processing of my personal data (identification, contact and location), for the use of the service *	
Area *	
Country * Mobile *	
Password *	
Password *	
Email *	
Last name *	
First name *	

## Enter your email, password and mobile phone number

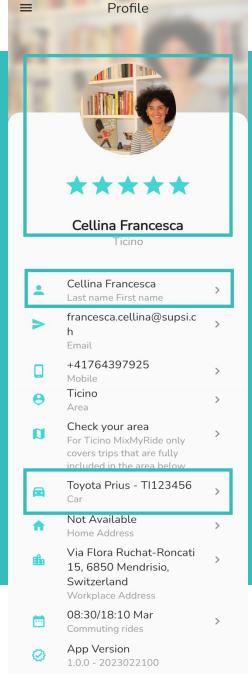
**MIXMURIDE** 



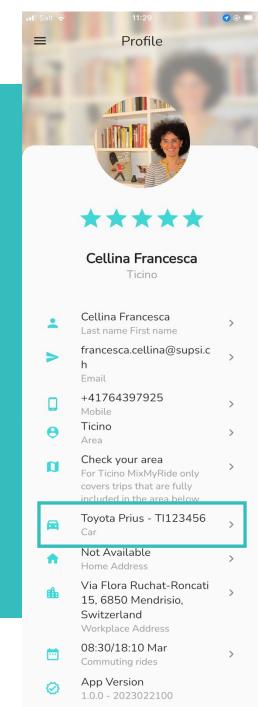


# Access the profile section and enter your data



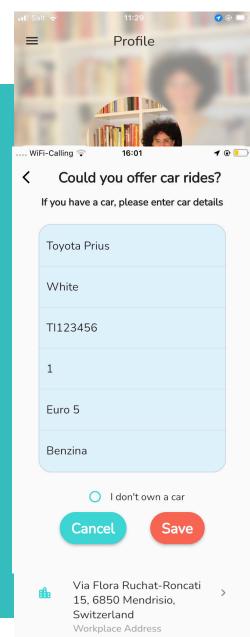


Your name, surname, picture, evaluation feedback and car details will be shown to the other users





### To offer carpooling rides, enter the details of your car



08:30/18:10 Mar Commuting rides

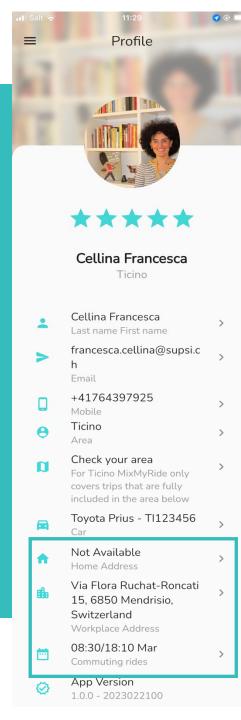
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App Version 1.0.0 - 2023022100

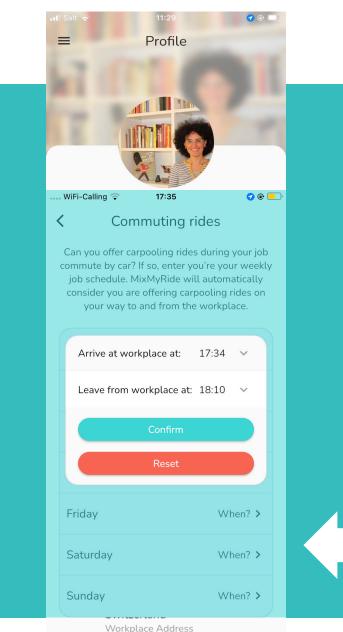
### To offer carpooling rides, enter the details of your car







If you enter your home, workplace and work schedule, you automatically offer carpooling rides on your commuting route



08:30/18:10 Mar

1.0.0 - 2023022100

Commuting rides

>

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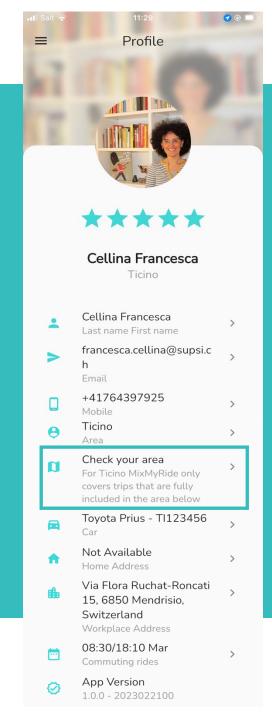
**MIXMYRIDE** 

If you enter your home, workplace and work schedule, you automatically offer carpooling rides on your commuting route





### MixMyRide only covers areas around Lugano, Winterthur-Zurich and Geneva



### Check the coverage of each area on the map





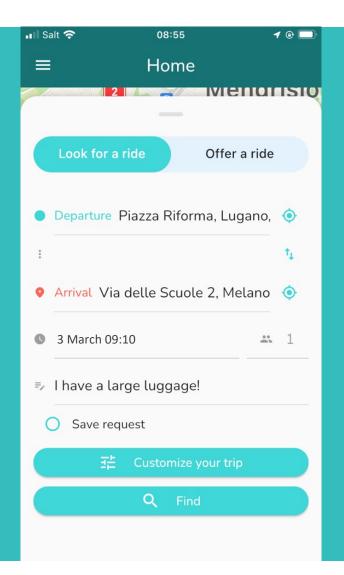
### All trips need to be entirely included in a single area



Commuting rides

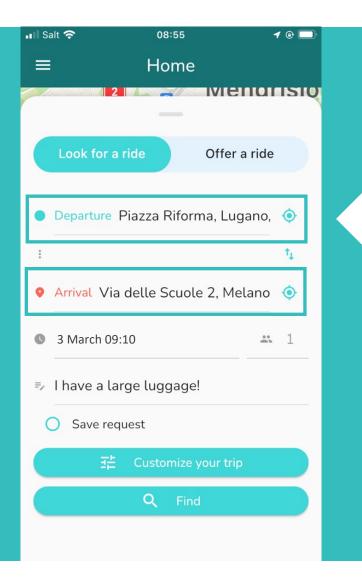
App Version  $\langle \mathcal{O} \rangle$ 1.0.0 - 2023022100





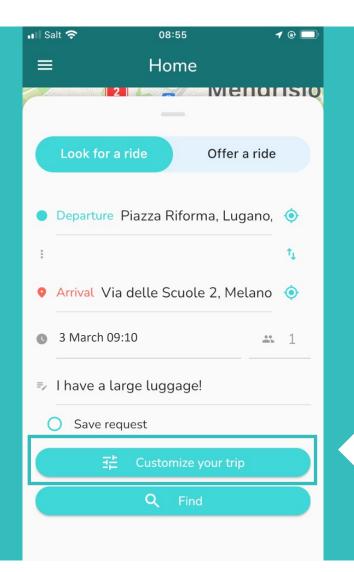
### Do you need to travel from A to B? Look for multi-modal solutions





### Manually enter the addresses or automatically locate your position



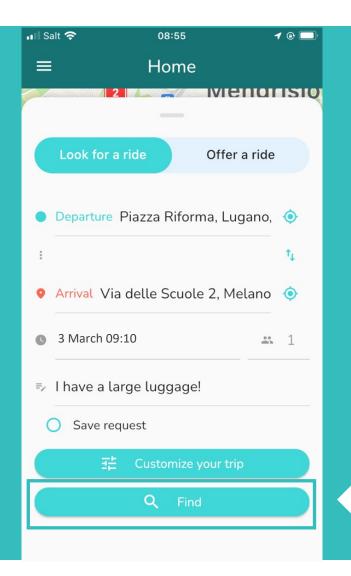


### Select the transport modes and order trip solutions as you prefer



<b>II</b> Wil	Fi-Calling 奈 09:07		1
≡	Home		
	Customize your	trip	
	Preferred mode of trans		
	Scroll down the list	pore	
	Public transport	$\checkmark$	
	Carpool		
-	Carpool		
:	Private bike	$\bigcirc$	
•	Order by	~	
	Number of interchanges	0	
5	CO2 emissions	0	
_			
	Arrival time		
	Cancel Co	onfirm	
6			





## Get an overview of the available multi-modal solutions



ul Salt 奈	09:02	1 🕑 🔲
<	Connections	C 辈
Departu Piazza Rifo	<mark>ure</mark> rma 2, 6900 Lugano, Swi	tzerland
: • Arrival		
• When:	3 March 2023, 09:10	
() 34 min	• 09.26 - 10.00	Multimodal
් රෝ 123	m 🚥 🛱 1,6 Km 🚥 d	\$640 m •••
🖬 10,3 Kr	m 🚥  රෑව,5 Km 😲	
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() 37 min	• 09.26 - 10.04	Multimodal
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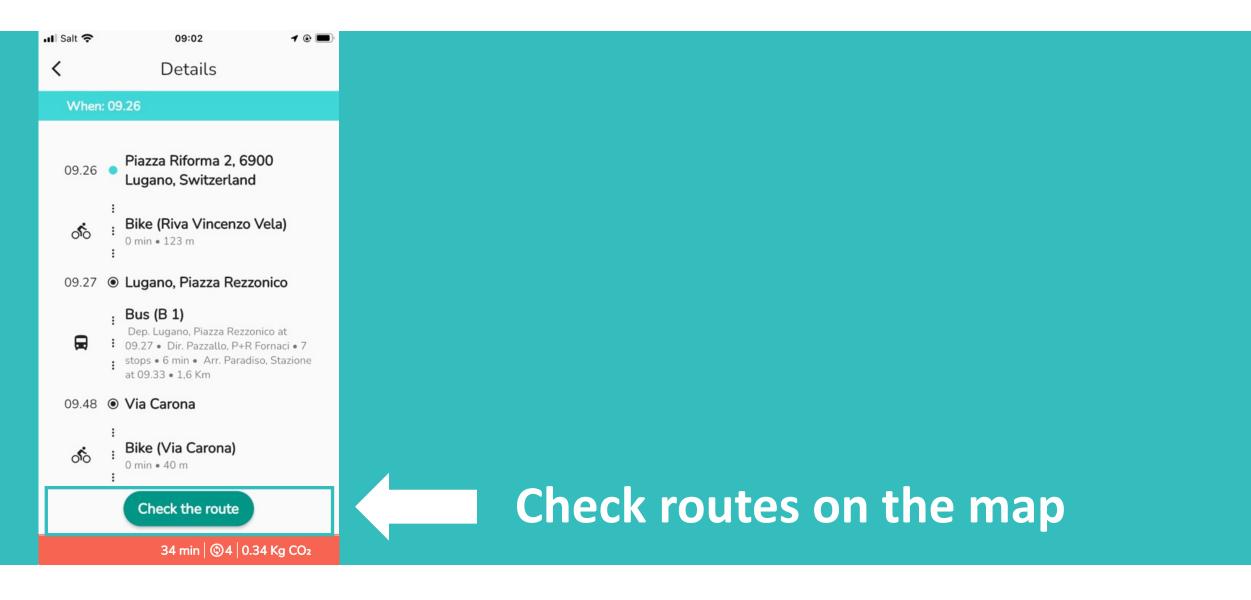


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<ul> <li>Departur</li> <li>Piazza Riforr</li> <li>Arrival</li> <li>Via delle Sco</li> </ul>	re ma 2, 6900 Lugano, Sv uole 2, 6818 Melano, S 3 March 2023, 09:10		
© 34 min •	• 09.26 - 10.00	Multim	odal
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Cellina Francesca

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FAO

Home

Profile

Notifications

My Trips

Contacts

Tickets with FAIRTIQ

Terms and Conditions

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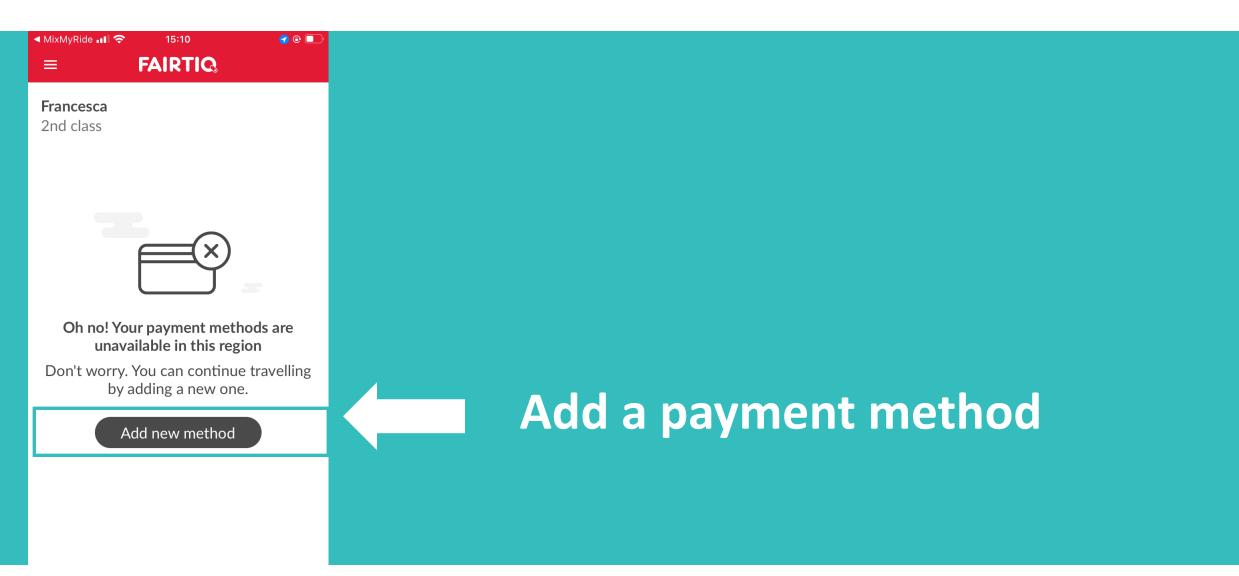
**Bug Reporting** 

Chat

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## Jump on public transport and automatically pay for it via FAIRTIQ





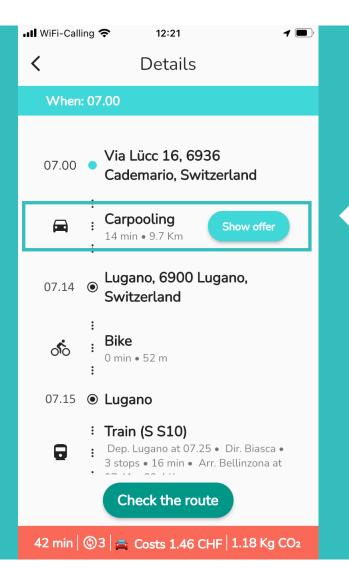


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Cance	
PostFinance Card	
Credit or debit card	Add a payment method
TWINT	
<mark>ka</mark> Reka	
Secure payment by Datatrans	



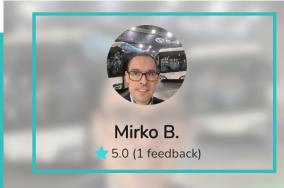






# Is a carpooling ride part of the multi-modal solutions?





#### 📕 Chat

#### Pick up and drop off details for carpool rides can be agreed via chat

O4 March, 06.55 Via Lücc 16, 6936 Cademario, Switzerland Viale Stazione 18B, 6500 Bellinzona, Switzerland

07.00 Departure Via Lücc 18, 6936 Cademario, Switzerland : 07.15 Arrival Lugano, 6900 Lugano, Switzerland

#### Car details

Model Dacia Spring Licence Plate GG727XA Color Bianca Places 3

Send Request

### Check the profile of the driver offering the carpooling ride









### Are you OK with the profile?



Mirko B.



#### 🖻 04 March, 06.55

Via Lücc 16, 6936 Cademario, Switzerland Viale Stazione 18B, 6500 Bellinzona, Switzerland

07.00 **Departure** Via Lücc 18, 6936 Cademario, Switzerland

i 07.15 💡 Arrival

Lugano, 6900 Lugano, Switzerland

#### Car details

Model Dacia Spring Licence Plate GG727XA Color Bianca Places 3

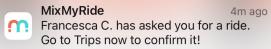
Send Request

### Send the driver a trip request





#### Notification Centre

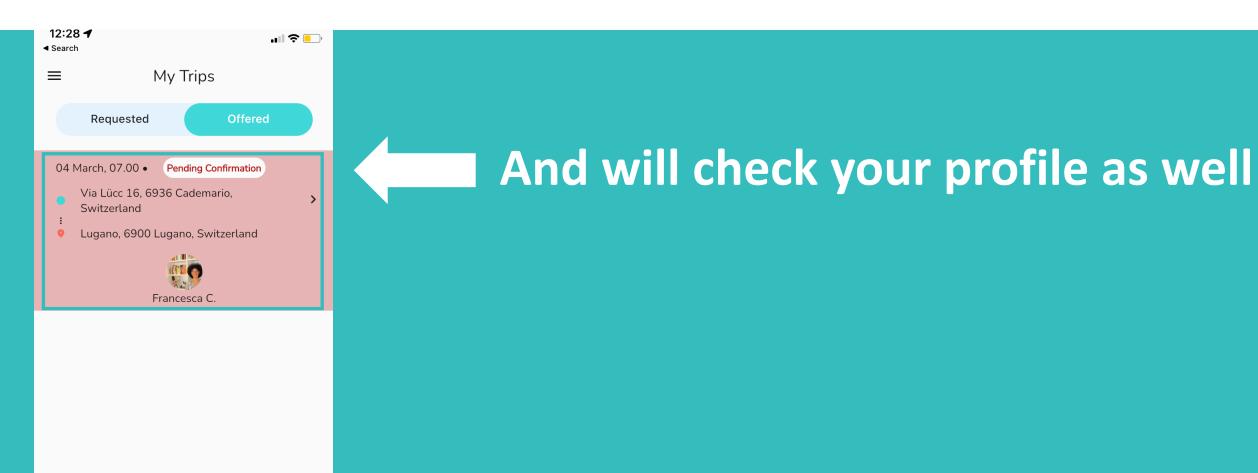


Friday, 3 March

12:2

### The driver will receive a notification









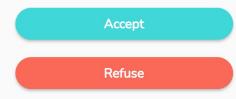
Chat

Pick up and drop off details for carpool rides can be agreed via chat

07:00 Departure Via Lücc 18, 6936 Cademario, Switzerland : 07:22 Arrival

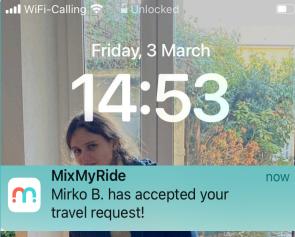
Lugano, 6900 Lugano, Switzerland

Special needs: I have a large luggage



### And will check your profile as well

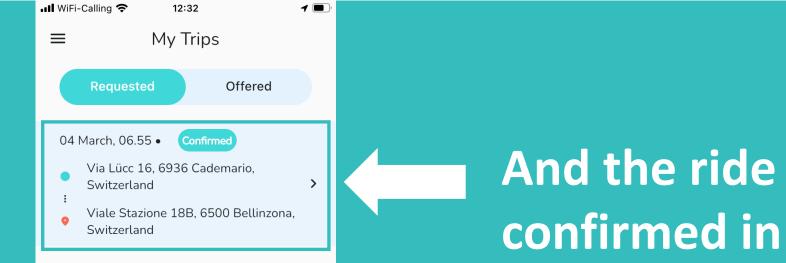






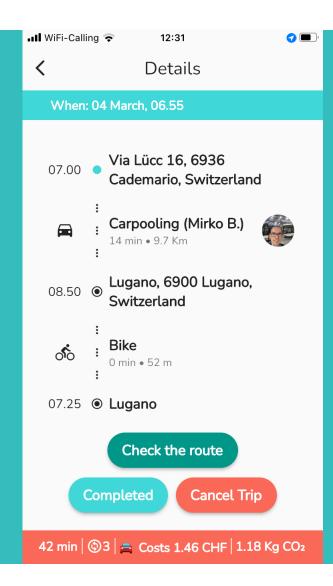
## If the driver accepts your request, you will receive a notification





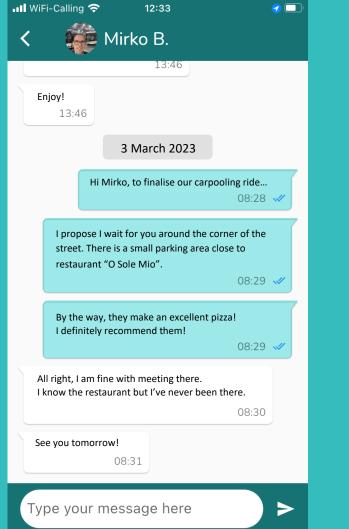
### And the ride will be confirmed in My Trips





#### Not sure where to meet?





### Arrange details by exchanging quick messages in the chat

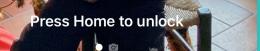




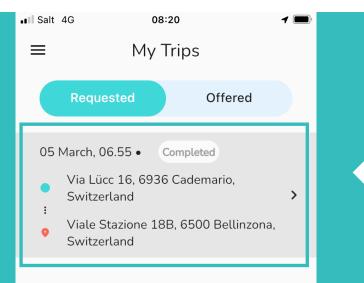
A few minutes before the carpooling ride, you and the driver will receive a reminder notification



Please, remember your carpooling ride will leave in less than 15 minutes.

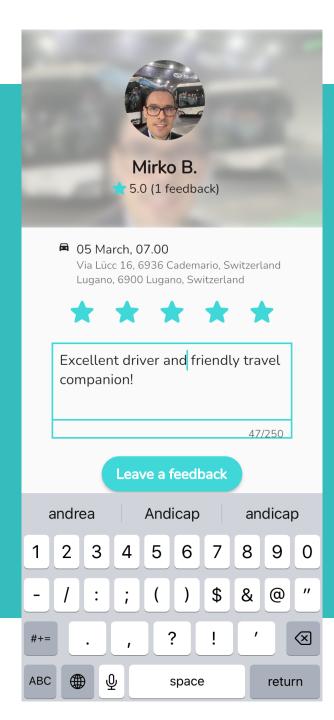






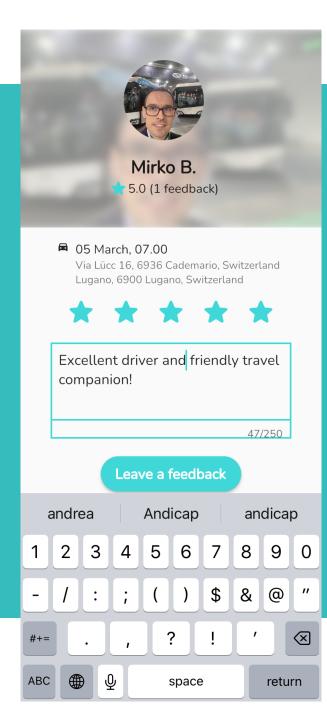
After the carpooling ride, mark it as completed and leave feedback





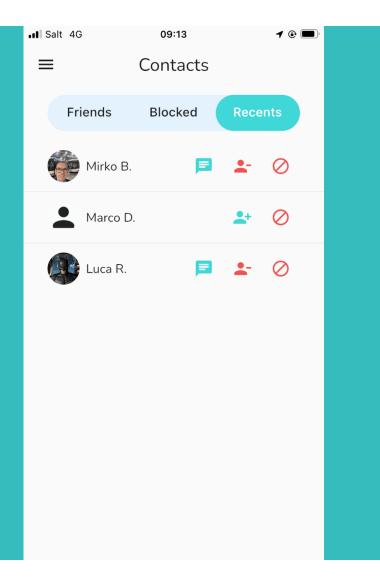
### Did you like your carpooling ride?





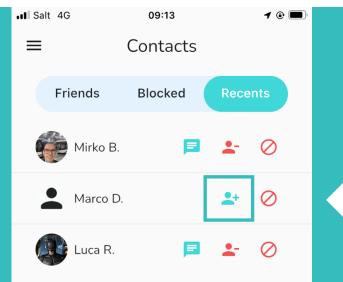
### Help build trust among members of the MixMyRide community!





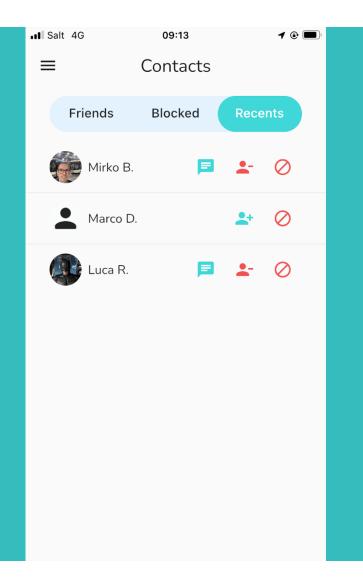
#### Nice experience?





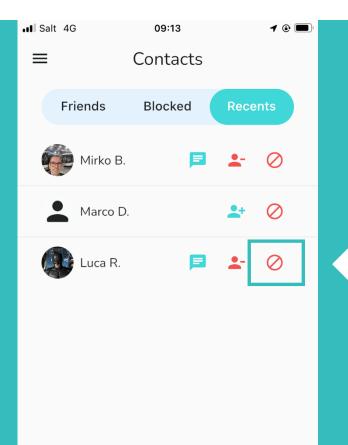
### Add your carpooling companions to your Friend list, to see them in the chat





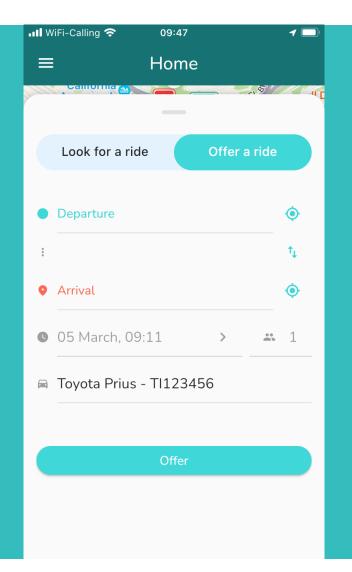
#### **Bad experience?**





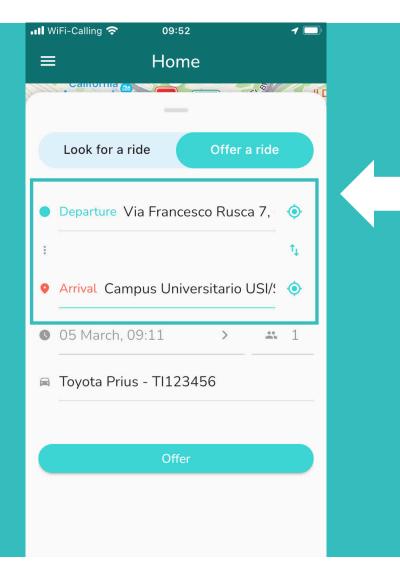
Block carpooling companions: you will not be offered to carpool with them any more





### Offer carpooling rides to increase chances for multi-modal trips!





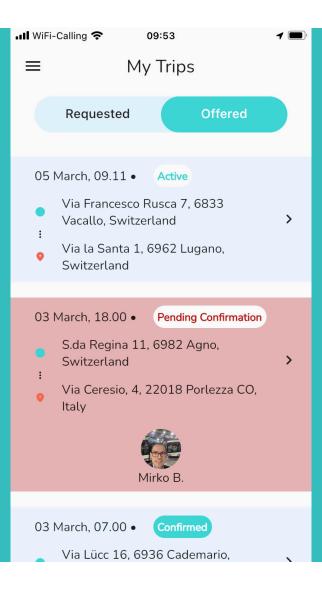
### Enter the details from the Home page





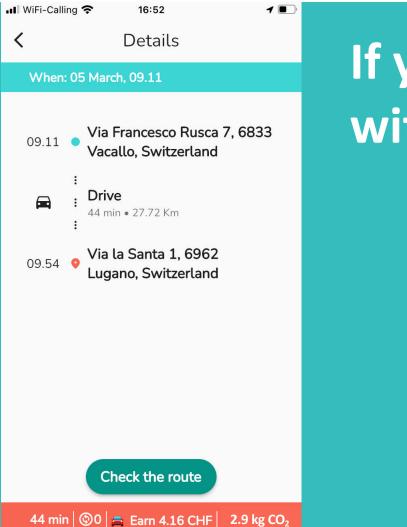
### The ride will be saved in My Trips as "Active"





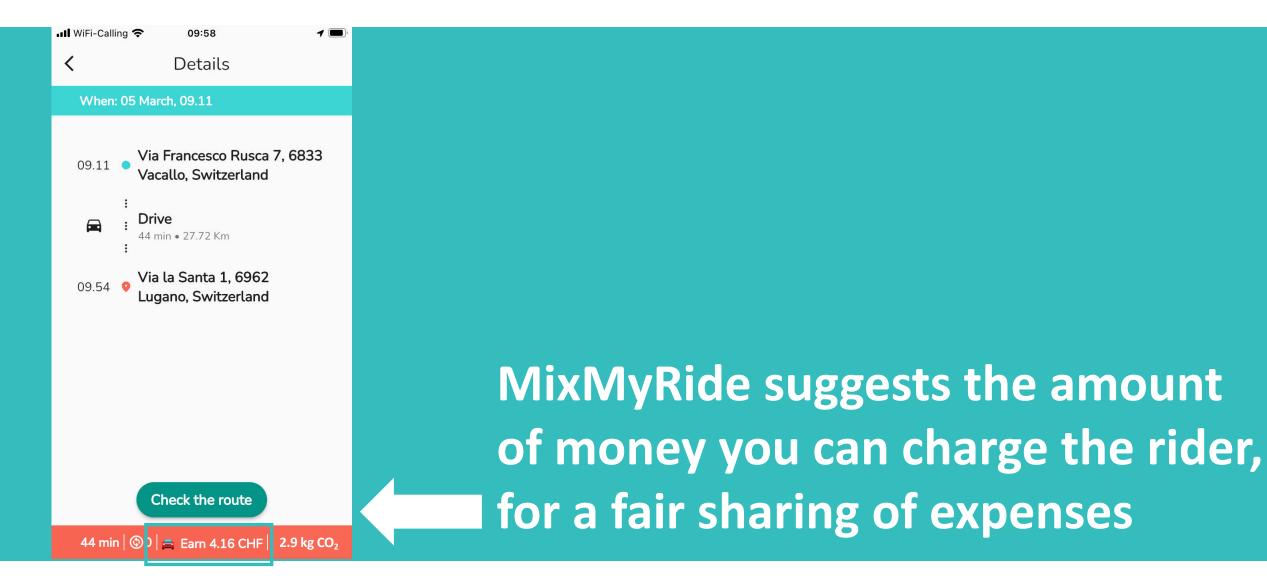
Nothing will happen until a match with a trip request is found



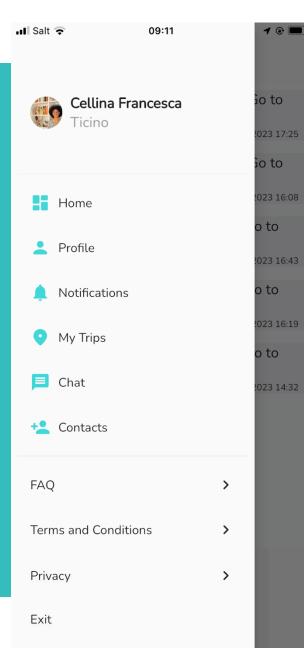


## If you like, you can share travel costs with carpooling riders









### Do you need help or support?



#### Cellina Francesca 9 Ticino Home Profile Notifications My Trips Chat + Contacts FAQ > Terms and Conditions > Privacy > Exit

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# Check our FAQs or contact us at mixmyride@supsi.ch



### See you on MixMyRide! mixmyride.com